



a home for every person

Backgrounder and Fact Sheet - RainCity Housing and Support Society

RainCity Housing offers a broad range of services and support for people living with mental illness, addictions, unresolved health concerns and complex housing behaviours. The women and men that choose our housing and supports are matched with the RainCity Housing program that best meets their specific needs, with special care being taken to respect their individual expectations, challenges, circumstances and their dignity.

General Statistics

Every day we provide:

- **425** people with a place to live and staff that take time to listen
- **251** nutritious meals to people at our shelter and via meal programs
- **130** people assistance with medication administration
- **28** people with emergency shelter and assistance with finding housing

Last year:

- **130,015** meals were served (including our temporary shelters)
- **61,110** interactions with clientele were recorded, all leading towards our clients determining their future goals and aspirations
- **29,420** shelter stays were provided (including our temporary shelters)
- **150** people previously homeless were assisted in securing independent housing

Dollars

\$200: the average cost for the Province of British Columbia to provide services such emergency room visits, police calls and crisis grants for each homeless person per day.

\$50: the average cost for RainCity Housing to provide staff that care and safe, supported housing for each client per day.

More on reverse...



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Beginning in 1982 as a small emergency shelter, the RainCity Housing family of services has expanded to operate 18 programs in 10 separate buildings, with over 300 employees providing services that include:

- Emergency housing – Triage Shelter
- Supported housing – Princess Rooms Transitional Housing, Fraser Street Transitional Housing, the Lux Transitional Housing, Dunsmuir House Support Program
- Women's housing – The Vivian Transitional Housing
- Long term housing – Windchimes Apartments, Bridget Moran Place, the Shaldon, Killarney Apartments, the Lux Apartments
- Outreach services – Concurrent Disorders Outreach, Homeless Outreach Program, Housing First ACT Team
- Food services – Meal programs at three of our sites
- Life skills support – Medication administration, money administration
- Harm reduction services – Needle recovery, needle exchange, outreach education

Our Vision

A home for every person

Our Mission

The mission of RainCity Housing is to advance social equity by building upon the strengths of our community and of each individual. Through innovative practices we provide housing and support, promote health and facilitate hope, opportunity and change for people living with mental illness, addictions and other challenges.

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